



April 21, 2022

GREENTRAC COMMERCIAL TRUCK TYRE STANDARD WARRANTY

Keter Tyre stands behind and warrants every new Greentrac brand commercial truck tyres purchased from an authorized dealer in Europe countries.

You are eligible for the benefits of this warranty if you meet all the following criteria:

- You are the owner or authorized agent of the owner of new Greentrac commercial truck tyres.
- Your Greentrac commercial truck tyres have been used in accordance to the vehicle manufacturers specifications or Keter Tyre's recommendations.

SATISFACTION ASSURANCE

All Greentrac commercial truck tyres are covered by the 30-day "Satisfaction Assurance" warranty. If for any reason you are not completely satisfied with your new tyres within 30 days from date of purchase, and no more than 2mm of treadwear, you may return these tyres to your authorized Greentrac dealer for a full refund of the purchase price or exchange them for a different set of Greentrac tyres. Mounting, balancing and taxes are not included in the satisfaction assurance policy.

If you exchange for another set of Greentrac tyres of different design, just pay the cost difference from the original purchase price if the cost of replacement tyres is higher, plus applicable taxes.

This Satisfaction Assurance warranty applies to the original new commercial truck tyres purchased, up to a maximum of 24 tyres per customer per calendar year. Satisfaction Assurance replacement tyres are not covered under this program.

SATISFACTION ASSURANCE ADMINISTRATION

Within thirty (30) days from the date of purchase, or the first 2 mm of treadwear as measured in the fastest wearing groove, simply return your tyres to the authorized Greentrac dealer where your tyres were purchased. The original sales receipt is required as proof-of-purchase. Reason for dissatisfaction must be explained to the dealer (i.e., appearance, ride, handling, etc.) and noted on the adjustment claim form. All Exclusions listed in this Standard Warranty below may void this Satisfaction Assurance Warranty. Conditions and coverage are subject to change at any time without notice.

STANDARD LIMITED WARRANTY

If any Greentrac commercial truck tyre covered by this warranty becomes unserviceable for any reason (see exclusions) during the original tread life (calculated by the original new tyre tread depth less 2mm remaining tread depth at the fastest wearing groove on said tyre), or within five (5) from the date of manufacture. Keter Tyre will credit the purchase on a prorated amount based on the usable tread remaining.

- a. Submission of claims covered by this warranty constitutes adherence to the terms of this warranty as detailed herein.
- b. This warranty applies only to new first quality tyres. Retread tyres, blemished tyres and road hazard damaged tyres (see road hazard tyre warranty) are specifically excluded.
- c. Adjustments for ride complaints, out of balance or out of round tyres are excluded from this warranty if they are worn past 2mm from the original usable tread of the new tyre as measured in the fastest wearing groove.



CASIING WARRANTY

Greentrac commercial truck tyre casing are warranted for workmanship and material related conditions through the original, first and second retread or for a period of five (5) years from date of manufacturer, whichever comes first. The life of the second retread is considered to end when the remaining tread reaches a measurable depth of 2mm or less. If a Greentrac commercial truck tyre casing was removed from service due to a workmanship or material related condition, Keter Tyre will issue a credit toward the purchase of a new Greentrac Truck Tyre as listed below:

Tyre/Casing Size	Original Tread	1st Retread	2nd Retread	Warranty Period
315/80R22.5	\$70.00	\$50.00	\$40.00	5 YEARS
385, 425, 44565R22.5	\$40.00	\$30.00	\$10.00	5 YEARS
ALL 17.5 & 19.5	\$20.00	\$10.00	\$10.00	5 YEARS

EXCLUSIONS

1. Tyres purchased and normally used outside the European countries.
2. Tyres purchased as used.
3. Tyres which are misapplied due to improper fitment, insufficient Speed Rating, or Load Index, or undersized or oversized tyres, use of an improper wheel, tyre chain damage, misuse, tyre spinning, negligence, tyre alteration, or for racing or competition purposes.
4. Damage from incorrect mounting or dismounting of the tyre, incorrect application, water or other material trapped inside the tyre during mounting or failure to balance the tyres.
5. Ride complaints after the first 2 mm of tread wear.
6. Tyre damage due to Road Hazards, including, without limitation: Puncture, cut, impact break, stone drilling, bruise, bulge, snag, etc.
7. Insufficient or improper maintenance, including, without limitation: failure to rotate tyres as recommended, wheel misalignment, worn suspension components, improper tyre mounting or demounting, tyre/wheel assembly imbalance, or other vehicle conditions, defects, or characteristics.
8. Tyre damage due to contamination or degradation by petroleum products or other chemicals, fire or other externally generated heat, or water or other material trapped inside the tyre during mounting or inflation.
9. Accident, chemical corrosion, tyre alteration, willful abuse, or vandalism.
10. Rapid treadwear or wear-out.
11. Tyres with weather cracking, which were manufactured five (5) or more years prior to presentation , are not covered.
12. Tyres with unapproved sealant, balance, or other filler material that was not originally applied or inserted by the tyre manufacturer.
13. Use of improper inner tube.
14. Tyres improperly repaired or with repairs not conforming to Europe Tyre Manufacturers Association standards, or with section repairs, or with a self-vulcanizing plug only or patch only.
15. Tyre disabled due to faulty retreading or retreading materials.
16. Cost of mounting and balancing service except as noted above.
17. Tyres inflated with anything other than air or nitrogen.
18. Tyres affected by flat spotting caused by brake lockup, improper transport, or storage.
19. Premature or irregular wear (a measured tread difference of 2mm or more across the tread on the same tyre) due to vehicle mechanical deficiencies.
20. Any tyres worn beyond the wear indicators (less than 2 mm remaining tread depth).
21. The cost of applicable federal, state, and local taxes.



22. Failure to follow any of the safety and maintenance recommendations or warnings contained in this publication.
23. Tyre branded or marked “Non-Adjustable” (N /A) or previously adjusted
24. Loss of time or use, Inconvenience, or any incidental or consequential damages.

TO OBTAIN WARRANTY COVERAGE

- a. You must present the tyre to be adjusted to a current Greentrac authorized dealer. Tyres replaced on a warranty basis become the property of Keter Tyre.
- b. Submitter must pay for taxes, fees or any additional services ordered at the time of warranty adjustment.
- c. Keter Tyre claims should be submitted on our claim form (supplied by authorized dealer or you can download the form from our website), filled out and signed by you, the owner of the tyre presented for adjustment, or your authorized agent.

FOR WARRANTY SERVICE ASSISTANCE OR INFORMATION

1. Please contact the nearest authorized Greentrac Tyre Dealer first
2. If additional assistance is required:
 - Visit our website at www.greentractyre.com
 - E-mail Keter Tyre Customer Service: info@keter tyre.com
 - Feel free to call us at +86-532-55579148

END OF WARRANTY

A tyre has delivered its full original tread life and the new tyre coverage of this warranty ends when the tread wear indicators become visible, or five (5) years from the date of purchase (purchase receipt required) or date of manufacture (DOT) will be used. In the case of ECE R117 verified products the warranty is five (5) years from the date of purchase (purchase receipt required) or date of manufacture (DOT) will be used. Casings may continue to be warranted beyond the new tyre coverage

SAFETY WARNINGS

Serious injury, property damage or death may result from:

- TYRE FAILURE DUE TO UNDERINFLATION / OVERLOADING.
 - Follow the owner’s manual or tyre placard in vehicle.
- TYRE FAILURE DUE TO EXCESSIVE HIGH SPEED.
 - Follow the owner’s manual or tyre placard in vehicle.
 - EXPLOSION OF TYRE / RIM ASSEMBLY DUE TO IMPROPER MOUNTING. Only specially trained persons should mount tyres.
- FAILURE TO MOUNT RADIAL TYRES ON APPROVED RIMS.
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.
- TYRE SPINNING. On slippery surfaces such as snow, mud, ice, etc., do not spin tyres in excess of 35 mph (55 kph), as indicated on the speedometer. Personal injury and severe damage may result from excessive wheel spinning, including tyre disintegration or axle failure.

YOUR LEGAL RIGHTS

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY GIVEN BY KETER. KETER DOES NOT MAKE ANY OTHER EXPRESS WARRANTY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (WHICH ARE EXPRESSLY DISCLAIMED). KETER DOES NOT AUTHORIZE ANY OTHER PERSON, INCLUDING AUTHORIZED KETER DEALERS OR VEHICLE DEALERS, TO CHANGE THIS WARRANTY OR



CREATE ANY OTHER OBLIGATION IN CONNECTION WITH KETER TYRES. THE RIGHTS AND REMEDIES AVAILABLE ARE LIMITED TO THOSE RIGHTS AND REMEDIES STATED IN THIS LIMITED WARRANTY. ALL OTHER REMEDIES ARE EXCLUDED. IN NO EVENT SHALL KETER BE RESPONSIBLE FOR ANY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGE(S) IN CONNECTION WITH A KETER TYRE, WHETHER FOR BREACH OF THIS LIMITED WARRANTY, OTHER CONTRACT BREACH, NEGLIGENCE OR OTHER TORT, OR ANY STRICT LIABILITY THEORY.

- Some countries do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from country to country.